

INNCHARGE™

HOSPITALITY CALL ACCOUNTING

InnCharge™ seamlessly integrates with ComXchange™ to provide a trouble-free call accounting system. You can simply connect through a web browser to view a host of reports, and even assign VIP pricing to a guest. Additionally, InnCharge's client software is easy to use, which makes changing call pricing a simple task.

ADD-ON MODULES



GENERAL FEATURES

IMPROVE THE GUEST EXPERIENCE

- Prevent billing errors
- Increase guest loyalty with 9 tiers of VIP billing

FLEXIBLE CALL PRICING GENERATES REVENUE

- Bill using the system's V&H rate tables or create a flat rate billing structure for long distance calls
- Supports threshold type billing (e.g., Bill \$1.00 for the first 20 minutes and 5 cents for every minute thereafter)
- Separate billing classes for guests and staff allows for custom billing
- Multiple taxing methodologies with full support for compound taxes
- Handles the most complex metropolitan area pricing plans
- Allows special costing to toll-free numbers, 900 and 976 type numbers

EASY IMPLEMENTATION & INTERFACING

- Interfaces with all major Property Management Systems
- Supports RS-232 serial connections
- Supports next-generation IP connections, which greatly reduces the complexity of implementation and interfacing

REPORTING

- Extensive reporting capabilities makes tracking calls and costs easy
- Automatically schedule and e-mail reports for easy archiving and reduced paper use.

EASE OF USE

- Web-based interface allows staff to easily access reports and assign VIP pricing from any network connected computer with a web browser
- Front desk client software requires virtually no training
- Multiple users can access the system simultaneously
- Changing call pricing is easy and can be done from any network connected computer.

ALARMS

- Built-in alarms alert personnel (either on-premises or at remote location upon PMS failure)

- Seamlessly integrates with ComXchange™
- Access using easy-to-use web-based interface or front desk client software
- Flexible call pricing generates revenue
- Extensive reporting capabilities
- Automatically sends call data to the property management system
- Easily change call pricing from any network connected computer

ADD-ON MODULES

COMXCHANGE **INNCHARGE**
HOSPITALITY CALL ACCOUNTING

[Return](#) [Logout](#)

Daily Summary Report

First Department:
Last Department:
Start Date (mm/dd/yyyy):
End Date (mm/dd/yyyy):
Property:

COMXCHANGE **INNCHARGE**
HOSPITALITY CALL ACCOUNTING

[About InnCharge](#) [Reports](#) [Administration](#) [Update Settings](#) [Logout](#)

[VIP Guest](#) [Sys Status](#) [Test Call](#) [Call Pricing](#) [Station](#) [Chg Mod](#)

Generate Test Call

Station: Post to PMS
PBX:
Date (mm/dd/yyyy):
Time (hh:mm:ss):
Dialed Digits:
Duration: (mins) (secs)

Station Number: Room Number:
Station Type: Dept Number:
Charge Mod:
Type of Call:
Destination:
Base Charge: Billing Type:
Total Tax:
Total Charge:

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