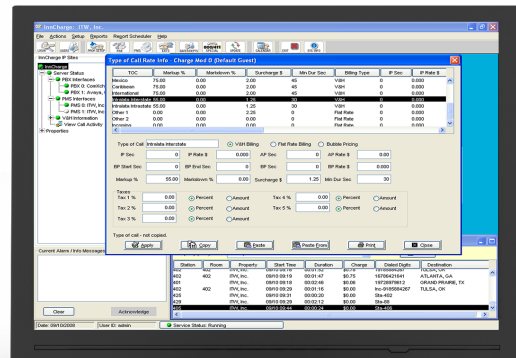


INNCHARGE™

HOSPITALITY CALL ACCOUNTING

InnCharge™ seamlessly integrates with InnLine™ to provide a trouble-free call accounting system. You can simply connect through a web browser to view a host of reports, and even assign VIP pricing to a guest. Additionally, InnCharge's client software is easy to use, which makes changing call pricing a simple task.

ADD-ON MODULES



GENERAL FEATURES

IMPROVE THE GUEST EXPERIENCE

- Prevent billing errors
- Increase guest loyalty with 9 tiers of VIP billing

FLEXIBLE CALL PRICING GENERATES REVENUE

- Bill using the system's V&H rate tables or create a flat rate billing structure for long distance calls
- Supports threshold type billing (e.g., Bill \$1.00 for the first 20 minutes and 5 cents for every minute thereafter)
- Separate billing classes for guests and staff allows for custom billing
- Multiple taxing methodologies with full support for compound taxes
- Handles the most complex metropolitan area pricing plans
- Allows special costing to toll-free numbers, 900 and 976 type numbers

EASY IMPLEMENTATION & INTERFACING

- Interfaces with all major Property Management Systems
- Supports RS-232 serial connections
- Supports next-generation IP connections, which greatly reduces the complexity of implementation and interfacing

REPORTING

- Extensive reporting capabilities makes tracking calls and costs easy
- Automatically schedule and e-mail reports for easy archiving and reduced paper use.

EASE OF USE

- Web-based interface allows staff to easily access reports and assign VIP pricing from any network connected computer with a web browser
- Front desk client software requires virtually no training
- Multiple users can access the system simultaneously
- Changing call pricing is easy and can be done from any network connected computer.

ALARMS

- Built-in alarms alert personnel (either on-premises or at remote location upon PMS failure)

- Seamlessly integrates with InnLine™
- Access using easy-to-use web-based interface or front desk client software
- Flexible call pricing generates revenue
- Extensive reporting capabilities
- Automatically sends call data to the property management system
- Easily change call pricing from any network connected computer

ADD-ON MODULES

The screenshot displays the InnCharge software interface for ITW, Inc. It features a main menu with options like File, Actions, Setup, Reports, Report Scheduler, and Help. A sidebar on the left shows a tree view of system components including Server Status, PBX Interfaces, PMS Interfaces, and V&H Information. The main window is divided into several panes:

- Actions - Call Traffic Viewer:** A table showing call logs with columns for Station, Room, Property, Start Time, Duration, Charge, Dialed Digits, and Destination. The table lists various calls from ITW, Inc. to destinations like RICHLAND CENTER, VM and FRESNO, CA.
- Type of Call Rate Info - Charge Mod 0 (Default Guest):** A detailed configuration window for call rates. It includes a table for TOC (Mexico, Caribbean, International, Intralata Interstate, Intralata Intrastrate, Other 1, Other 2, Incoming) with columns for Markup %, Markdown %, Surcharge \$, Min Dur Sec, Billing Type, IP Sec, and IP Rate \$. Below the table are fields for configuring call types (e.g., V&H Billing, Flat Rate Billing), IP Sec, AP Sec, BP Start/End Sec, BP Rate \$, Markup %, and Taxes (Tax 1%, 2%, 3%, 4%, 5%).
- Call Log (Bottom Pane):** A smaller table showing call details for room 402, including calls to ATLANTA, GA, GRAND PRAIRIE, TX, and TULSA, OK.

The interface also includes a 'Current Alarm / Info Messages' pane and a status bar at the bottom showing the date (09/10/2008) and user ID (admin).

INNOVATION™
TECHNOLOGIES WORLDWIDE, INC.

Innovation Technologies Worldwide, Inc.
1841 Bourbon Road · P.O. Box 183
Cross Plains, Wisconsin 53528 USA
Toll-free 800.424.6757
phone 608.798.3555 · fax 608.798.3567
www.innovationt.com

In an effort to continually improve our products, Innovation Technologies Worldwide, Inc. reserves the right to change features and specifications without notice.