

# Elite/2020/Express Feature Matrix



Feature	Elite	InnLine 2020	InnLine Express
Warranty Period	24 months	24 months	24 months
Voice Storage	1,000 Hours	1,000 Hours	1,000 Hours
Port Sizing	8 - 64	4 - 24	4 - 6 - 8
Initial System Prompts	No Charge (Professionally recorded)	No Charge (Professionally recorded)	Add on or, Recorded by Property/Distributor
Reports	Active Guest, Wake-Up Call, Guest Mailbox, Staff Mailbox, Port Usage, System Activity, Phone # Status, Phone # Billing, Mailbox Activity, Maid Status, Call Forward Usage Call ID, DAPI Message	Active Guest, Wake-Up Call, Guest Mailbox, Staff Mailbox, Port Usage, System Activity, Phone # Status, Phone # Billing, Mailbox Activity, Maid Status, Call Forward Usage, Call ID, DAPI Message	Active Guest, Wake-Up Call, Guest Mailbox, Staff Mailbox, Port Usage, System Activity, Mailbox Activity, Maid Status, Call ID, DAPI Message
Operating System	Windows XP Pro	Windows XP Pro	Windows XP Pro
GUI	Windows-based (point/click)	Windows-based (point/click)	Windows-based (point/click)
Multi-Lingual Prompts	Spanish, French, Dutch, German, Japanese	Spanish, French, Dutch, German, Japanese	Spanish, French, Dutch, German, Japanese
Faxed Reports	Yes	Yes	Yes
Online Maintenance	Yes	Yes	Yes
Auto Attendant	Fully Programmable	Fully Programmable	Fully Programmable
Number of Mailboxes	Unlimited	Unlimited	Up to 500
Mailbox Types	Guest, Staff, Front Desk, Administration, AGS Function, Play Prompt, Menu, Extension, Reference, Record, Message, Record Prompt, Time Branch	Guest, Staff, Front Desk, Administration, AGS Function, Play Prompt, Menu, Extension, Reference, Record, Message, Record Prompt, Time Branch	Guest, Staff, Front Desk, Administration, AGS Function, Play Prompt, Menu, Extension, Reference, Record, Message, Record Prompt, Time Branch
Multiple Guest Class Service	Yes	Yes	Yes
Wake-up Call Snooze	Yes	Yes	Yes
Timed Message Delivery	Yes	Yes	Yes
Message Auto-delivery	Yes	Yes	Yes
# Wake-up Calls/ Room	Multiple	Multiple	Multiple
Enhancements Availability	PrivateLine, InnCharge Call Accounting, Wake-up Call Off-Loading	InnConnect, PrivateLine, InnCharge Call Accounting, Wake-up Call Off-Loading	InnConnect, PrivateLine, InnCharge Call Accounting, Wake-up Call Off-Loading
Auto Attendants	Up to 9	Up to 9	Up to 2
Multiple Tenants	Up to 8	Up to 8	No
Tutorials	Up to 9	Up to 9	1
Automated Guest Services	Fully Programmable; up to 9 menus	Fully Programmable; up to 9 menus	Fully Programmable; one menu only
Motherboard	Single-board computer	Single-board computer	Pentium IV/Celeron class motherboard
Chassis	4U rack-mount chassis; center-mount brackets available	4U rack-mount chassis; center-mount brackets available	Mini-tower ATX case
Processor	8-28 ports Intel Celeron 32-64 ports Intel Pentium 4	Intel Celeron class	Intel Celeron class
RAM	8-28 ports 256MB 32-64 ports 512MB	256MB	256MB
Hard Drive Description	8-28 ports Two (2) hot-swappable 72GB SCSI hard drives in a RAID 1 (mirrored) configuration 32-64 ports Two (2) hot-swappable 72GB SCSI hard drives in a RAID 1 (mirrored) configuration	80GB, Two (2) 80GB SATA redundant drives in a RAID 1 (mirrored) configuration	80GB SATA, bay not removable
Floppy Drive	1.44"	1.44"	1.44"
Media Drive	CD-RW	CD-RW	CD-RW
Other Cards	8-port serial board, 56k PCI modem, NIC	8-port serial board, 56k PCI modem, NIC	2-port serial board, 56k PCI modem, NIC
Power Supply	Redundant 400W hot-swappable	420W	350W
UPS	750VA	525VA	None
Other	15" monitor, keyboard, mouse	15" monitor, keyboard, mouse	15" monitor, keyboard, mouse